

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Marcee Burns et al. )  
Serial No.: 10/801,845 ) Group Art Unit: 3623  
Filed: March 16, 2004 ) Examiner: Tzu-Hsiang Lan  
For: Methods, Systems, and Storage Mediums for )  
Providing Web-Based Reporting Services For )  
Telecommunications Entities ) Confirmation No: 3111  
)

**AMENDMENT**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

In response to the Office Action dated March 16, 2009, the Applicants submit the following amendment and remarks for entry in the above-entitled application.